

Aligned Solutions Architect

MAXIMIZE THE VALUE OF YOUR COUCHBASE DEPLOYMENT WITH EXPERT GUIDANCE

Key benefits

- **Embedded expertise:** Get direct access to a top-tier Couchbase expert who becomes part of your team.
- **Customized advice:** Receive tailored recommendations based on your unique business requirements, goals, and environment.
- **Operational continuity:** Ensure ongoing high-quality deployments and continuity in your engagement.
- **Knowledge transfer:** Empower your staff with the tools, knowledge, and processes they need to operate independently.

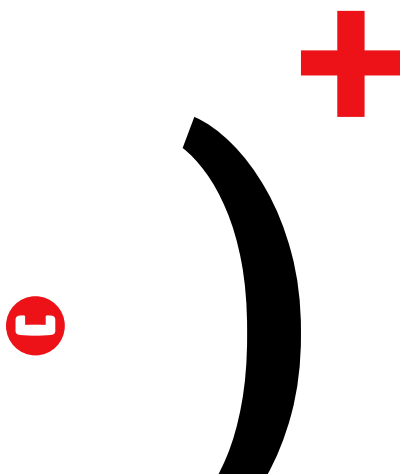
Overview

The **Aligned Solutions Architect (ASA)** is a consulting service designed to help you get the most value from your Couchbase deployment while providing direct access to a world-class expert who ensures your Couchbase deployment is optimized for performance, reliability, and scalability. Your ASA will act as a trusted advisor embedded within your team to guide you through every stage of your project, from planning and implementation to post-production support.

Our Solutions Architects are seasoned professionals with deep technical expertise and real-world experience in successfully architecting, deploying, and managing Couchbase clusters. With a focus on best practices and hands-on involvement, the ASA program empowers your organization to drive greater efficiency, performance, and success with Couchbase.

Who should use ASA?

- **Enterprises** with complex or large-scale Couchbase deployments that require expert guidance.
- **Startups and growing companies** looking to scale their Couchbase infrastructure with the support of experienced professionals.
- **Development and IT teams** that need assistance with Couchbase design, performance tuning, troubleshooting, and operational best practices.



ASA responsibilities

The ASA program focuses on delivering value through continuous engagement with your teams across a range of activities. Your ASA provides:

- **Mentorship and best practices:** Guides your teams in adopting Couchbase best practices, standard procedures, and efficient operational workflows.
- **Environment review and recommendations:** Analyzes your current environment and provides specific recommendations to improve functionality, performance, and operational efficiency.
- **Knowledge transfer:** Helps your staff gain proficiency with new Couchbase features, technologies, and tools for long-term operational success.
- **Upgrade and patch guidance:** Advises on the best approach for upgrades, patches, and updates to ensure your system stays up to date.
- **Monitoring and alerting:** Assists with configuring and optimizing monitoring and alerting systems to ensure system health and responsiveness.
- **Performance auditing:** Evaluates availability, capacity, and performance to provide insights and actionable recommendations for improvement.
- **Configuration and environment reviews:** Conducts comprehensive reviews of your system configurations and environment to identify potential improvements.
- **Task automation:** Helps automate processes to reduce manual effort and increase operational efficiency.

Engagement approach

The ASA program is designed to offer both flexibility and deep integration with your project teams. The ASA will support you continuously from the early stages of project design and on through the implementation phase, go-live, and post-production.

The engagement follows these stages:

1. **Preproduction:** The ASA works closely with your team to help design and architect your Couchbase deployment and ensure it meets your performance, scalability, and availability needs.
2. **Implementation and go-live:** The ASA assists during the implementation phase, providing hands-on guidance and ensuring a smooth go-live experience.
3. **Post-production support:** After deployment, the ASA continues to provide advice on maintenance, upgrades, capacity planning, performance tuning, and operational improvements.



Scope

The ASA program is delivered based on a pool of Solutions Architect days estimated on a flexible days-per-week basis. The Order Form will specify the number of architect days purchased, with a minimum duration of 5 days.

Note: The number of days can be adjusted based on the specific needs and complexity of your project.

Expenses

Reasonable travel expenses and expenses for on-site activities are billable and will be invoiced to you with a detailed expense report and receipts. These expenses include transportation, accommodations, and any other costs necessary for the ASA to perform their duties at your site.

Learn more

To learn more about how Couchbase can assist with your upgrade or migration, please contact your Couchbase sales representative or visit our website: www.couchbase.com



Modern customer experiences need a flexible database platform that can power applications spanning from cloud to edge and everything in between. Couchbase's mission is to simplify how developers and architects develop, deploy and run modern applications wherever they are. We have reimagined the database with our fast, flexible and affordable cloud database platform Capella, allowing organizations to quickly build applications that deliver premium experiences to their customers – all with best-in-class price performance. More than 30% of the Fortune 100 trust Couchbase to power their modern applications. For more information, visit www.couchbase.com and follow us on X (formerly Twitter) @couchbase.

