

## Overview

Aligned Solutions Architect (ASA) is a consulting service designed to help you get the most value from your Couchbase deployment while building a stronger and closer relationship with Couchbase.

Our Solutions Architects are proven field engineers with deep knowledge of successful Couchbase project architecture, implementation, and cluster management strategies. In the ASA program, you're assigned a Couchbase Solutions Architect to work closely in a consultative role with your project teams from conceptualization through implementation, deployment, and post-production activities. The ASA program allows a Solutions Architect to act as your embedded Couchbase expert so that you experience continuity between engagements and consistently high-quality deployments.

Your embedded architect works closely with you to understand the unique needs of your business and becomes your trusted advisor and liaison at Couchbase. ASAs also proactively provide critical and timely information such as technical alerts, product notifications, and best practices updates.

In their primary role, your ASA will:

- Mentor and shadow your staff to guide the adoption of best practices and sound processes
- Review your project environment and provide recommendations on procedures, functionality, and efficiency
- Provide informal knowledge transfer of new technology to prepare your staff for operational duties
- Provide proactive and reactive advice on issues regarding upgrades, patches, and updates
- Provide recommendations for, and assistance with, monitoring and alerting
- Audit availability, capacity, and performance, and assist with recommended changes
- Perform configuration and environment reviews with your staff
- Perform evaluations of new features and functionalities with your staff
- Assist with task automation where applicable
- Provide enhanced escalation to Couchbase Technical Support when needed

## Engagement Approach

Typically, an ASA will get involved from the early stages of design, implementation, and pre-production and will stay engaged during go-live and post-production for as long as you desire.

## Scope

The ASA services are provided as a pool of Solutions Architect days estimated on a flexible days-per-week basis. ASA services are available for a minimum duration of 12 days. The Order Form or SOW will identify the number of solutions architect days purchased.

## Expenses

Reasonable travel and expense costs incurred in conducting on-site activities at your site shall be billable to and paid by you upon receiving an invoice with an expense report and receipts.

## Learn More

To learn more, contact your Couchbase sales representative today or visit:

[www.couchbase.com](http://www.couchbase.com)

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## About Couchbase

Unlike other NoSQL databases, Couchbase provides an enterprise-class, multicloud to edge database that offers the robust capabilities required for business-critical applications on a highly scalable and available platform. As a distributed cloud-native database, Couchbase runs in modern dynamic environments and on any cloud, either customer-managed or fully managed as-a-service. Couchbase is built on open standards, combining the best of NoSQL with the power and familiarity of SQL, to simplify the transition from mainframe and relational databases.

Couchbase has become pervasive in our everyday lives; our customers include industry leaders Amadeus, American Express, Carrefour, Cisco, Comcast/Sky, Disney, eBay, LinkedIn, Marriott, Tesco, Tommy Hilfiger, United, Verizon, as well as hundreds of other household names. For more information, visit [www.couchbase.com](http://www.couchbase.com).

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