# NEW CUSTOMER PROGRAM

## Overview

The objective of the New Customer Program is to ensure the successful launch of your new Couchbase application into production and to provide you with the development and operational training necessary to operate your Couchbase deployment. Training includes our virtual instructor-led courses for Couchbase operations (CS300) and Couchbase NIQL (CD212).

You can choose from three engagement options:

BASIC	STANDARD	ADVANCED	
• 1 Design Workshop	<ul><li>1 Design Workshop</li><li>Production Readiness</li></ul>	<ul><li>1 Design Workshop</li><li>Production Readiness</li><li>5 consulting days</li></ul>	Services
<ul> <li>1 seat of CS300</li> <li>1 seat of CD212</li> <li>1 attempt at Couchbase Associate Certification</li> </ul>	<ul> <li>1 seat of CS300</li> <li>1 seat of CD212</li> <li>1 attempt at Couchbase Associate Certification</li> </ul>	<ul> <li>4 seats of CS300</li> <li>4 seats of CD212</li> <li>4 attempts at Couchbase Associate Certification</li> </ul>	Training
Valid for 1 Year			

## **Design Workshop**

• Our expert consultants supplement your team by providing advice, guidance, and specific recommendations on Couchbase Server operations and development best practices.

### **Production Readiness**

• The objective of this service is to help you develop a well-designed plan to ensure that you detect all potential issues before you deploy into production. Couchbase experts work with your architects, administrators, and developers to assess your project and build a readiness plan that includes clear guidance and best practices for successfully passing through the standard industry environments of testing, staging, and pre-production. The service also includes a customized walk-through of the implementation process, giving you the confidence of knowing no important issues have been overlooked.

## **CS300 - Couchbase NoSQL Server Administration**

Upon completion of this course, students will be able to perform the following:

- Install, configure, and manage Couchbase Server
- Configure, create, and secure cross datacenter replication (XDCR)
- Configure and manage security in Couchbase Server
- Manage backup and restore in Couchbase clusters

### **About Couchbase**

Unlike other NoSQL databases, Couchbase provides an enterpriseclass, multicloud to edge database that offers the robust capabilities required for business-critical applications on a highly scalable and available platform. As a distributed cloud-native database, Couchbase runs in modern dynamic environments and on any cloud, either customer-managed or fully managed as-a-service. Couchbase is built on open standards, combining the best of NoSQL with the power and familiarity of SQL, to simplify the transition from mainframe and relational databases

Couchbase has become pervasive in our everyday lives; our customers include industry leaders Amadeus, American Express, Carrefour, Cisco, Comcast/Sky, Disney, eBay, LinkedIn, Marriott, Tesco, Tommy Hilfiger, United, Verizon, as well as hundreds of other household names. For more information, visit www.couchbase. com.

- Monitor Couchbase clusters
- . Identify and troubleshoot issues in Couchbase clusters

## CD212 - Couchbase NoSQL Data Modeling, Querying, Full-Text Search, and **Analytics**

Upon completion of this course, students will be able to perform the following:

- Identify the key components of Couchbase Server
- Design data models for optimal storage and retrieval in Couchbase
- Query for data using SQL-like syntax
- Create effective indexes using performance enhancements to meet your requirements
- Monitor to assess how queries are performing, and identify and tune any slow-running queries
- Perform full-text search (Google-like search capability on JSON documents)
- Use Couchbase Analytics to efficiently run complex queries over many records

### **Couchbase Certification Credit**

• 1 credit to take the Couchbase Associate Certification exam

### **Engagement Approach**

A typical Production Readiness engagement follows these steps:

- . We hold an initial meeting remotely to gain an understanding of your application and discuss the desired focus of the engagement.
- Based on the focus of the engagement, we request prerequisites such as architecture diagrams and configurations that will prepare us for the on-site engagement.
- Together, we plan on-site engagement dates and discuss logistics.
- The on-site engagement begins. All discussions are confidential, and information is collected only to help with architecture, data design, and sizing recommendations.

#### Scope

The engagement will be restricted to one Couchbase use case or project deployment.

#### **Expenses**

Reasonable travel and expense costs incurred in conducting on-site activities at your site shall be billable to and paid by you upon receiving an invoice with an expense report and receipts.

## **Learn More**

To learn more, contact your Couchbase sales representative today or visit:

www.couchbase.com



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